

Joint Partnership Committee Meeting

November 17, 2021



**SAN DIEGO
COMMUNITY COLLEGE
DISTRICT**

City College • Mesa College • Miramar College
College of Continuing Education



San Diego
Workforce
Partnership

Welcome!

Workforce Partnership

- Internal staff
 - Sector Initiatives
 - Client Services
 - Customer Experience
- Funded partners
 - KRA
 - Access, Inc.
 - San Diego College of Continuing Education
 - YMCA of San Diego County
 - South Bay Community Services
 - San Diego Youth Services

San Diego Community College District

- City College, Mesa College, Miramar College, and College of Continuing Education
 - VPs of Student Services and Instructional Services
 - Career Education Deans
 - Career Center Leadership
 - Work-Based Learning Coordinators
 - Job Placement Coordinators
- District Office
 - Vice Chancellor of Educational Service
 - Career Education and Workforce Development
 - Outreach



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Joint Commitment to Student Success

Three Joint Priority Focus Areas:

1. Referrals & Recruitment
2. Program & Process Awareness
3. Job Placement & Employability



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2021-2022 Priority Activities

1. Explore the development of Affiliate Site(s)

Address warm handoffs, referrals, and student tracking

2. Explore development of a data sharing Agreement

Improve Data/Information Sharing

3. Leverage committee membership to improve communication, sharing of information, and partnerships

Hold Joint Events & Activities

4. Expand SDCCD/Workforce Partnership program representation on internal resources

Strengthen cross-promotion of programs

5. Align equity focus with existing equity goals and commitments

Ensure equity is a focus of joint partnership processes and projects



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Agenda Overview

1. Introductions
2. Joint Activities Updates
3. Data Discussion Reminders and Next Steps
4. Affiliate Site Exploration
 - Exploration Framing
 - Presentation on Existing Job Center Types
 - Discussion
 - Next Steps
5. Round Table



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Paired Introductions

Who was one of your role models growing up?



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Joint Activity Updates



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Data Discussion Reminders and Next Steps



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Data Discussion Reminders

Key Questions

- ★ How can we demonstrate our shared commitment to customer success?
- ★ How can we leverage shared data to help make improvements to customer outcomes?
- ★ What do we need to know (see and share) in order to make informed decisions for improved practice?

Jamboard Activities

- What does “shared” mean to you?
- Detailed view: How would shared data on an individual level allow you to serve your customers more effectively?
- Big picture: What would you do with shared data on an aggregate level? What do you want to say with the data? What do you want to know about our collective work?
- Other / What Else Would Shared Data Enable You To Do?



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Data Exploration

Data for...

- ★ Compliance
- ★ Internal Accountability
- ★ Practice improvement
- ★ Reflection

Sharing & Discussion - January 2022

What are we currently doing with data?

- College Career Centers
- SDWP organization wide dashboard
- SDWP Career Centers



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Affiliate Site Exploration



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Exploration Framing

Goals:

- ★ Increase understanding of existing types of sites, what they entail, opportunities, and limitations
- ★ Find the space where innovation meets regulation/ compliance
- ★ Capture ideas for what our partnership model could look like



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Career Centers under WIOA

Daniella Molina



What is a Career Center?



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Americas Job Centers also known as San Diego Career Centers

One-stop shop for workforce services, providing a comprehensive range of no-cost employment and training services for employers and job seekers.

A collaboration of private and public entities equally grounded in getting job seekers work and getting employers the workers they need—creating customized recruitments, training programs and other efforts aimed at closing the skills gap between them.

San Diego Career Center Services

Services include:

- Skills assessment
- Pre-employment assistance including career coaching
- Job placement assistance
- Workshops on resume development, interview skills and networking
- Access to exclusive job listings
- On and off-site employer recruitments
- Job training programs for eligible clients in priority sectors
- Free access to computers with internet, printer, copier, fax and phones
- Referrals to community partners for additional services
- Exclusive services for veterans
- One-on-one career guidance for eligible clients

Three types of San Diego Career Centers

Career Centers may be identified as:

1. **Comprehensive**
2. **Affiliate**
3. **Specialized**

Entry Points



Comprehensive Career Centers

- Physically house at least one required partner, and may physically house additional required and/or optional partner(s); and
- A comprehensive Job Center must provide meaningful access to all the required partners/programs by one or more of the following:
 - Having a program staff member physically present at the Job Center;
 - Having a staff member from a different partner program physically present and appropriately trained to provide information to customers about the services available through all partner programs;
 - Making a direct linkage to off-site partner program staff who can provide meaningful information or services.
- Provide basic and individualized career services; and
- Make available (on-site, via the use of technology, and/or via formalized referral processes); and
- Provide career services such as labor market information, employment services, training services and support services as authorized under WIOA; and
- Include a service area, commonly known as a Resource Room, that is open to the general public or specialized/targeted population (i.e., incarcerated individuals in a correctional facility) during regularly scheduled hours and provides access to labor exchange services for job seekers and employers.
- Comprehensive sites must be certified to ensure that service delivery standards are met.

Affiliate Career Centers

- An affiliate Career Center is a physical location where job seekers and employers can receive career services.
 - Services must be made available on-site, via the use of technology, and/or via formalized referral processes. The methods partners use to provide services and coordinate with each other, including required resource sharing, are documented in through a Memorandum of Understanding (MOU).
- An affiliate Career Center does not have to have all partners programs on site, but it must have at least one or more of these partners that provide these services there.
- Affiliate sites must be certified to ensure that service delivery standards are met.



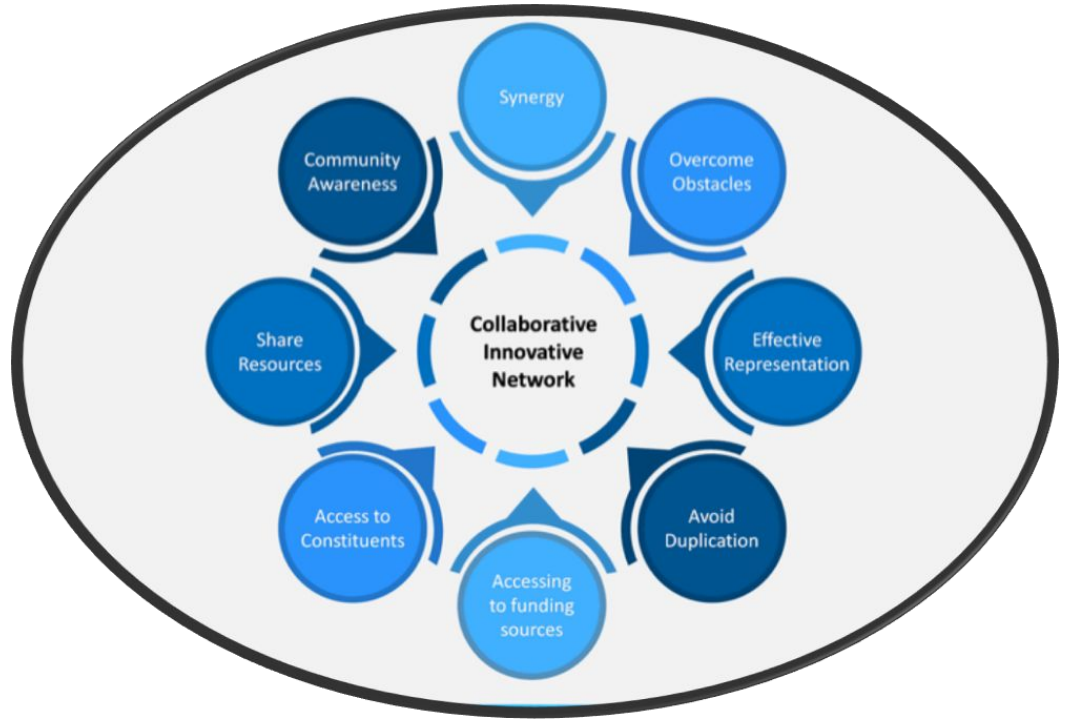
Specialized Career Centers

- A specialized Job Center is a service location that may or may not meet the criteria as a comprehensive or affiliate career center, but that is designed to serve as an access and/or outreach site for a specialized group of the population (i.e., youth, dislocated workers from a particular company, incarcerated individuals in a correctional facility, etc.).
- Specialized Job Centers may be housed in an alternative location (i.e., on-site at an employer facility, in a correctional facility, etc.) hours and access may be determined by the facility, not by a Career Center Operator or local WDB.
- Specialized sites must be certified to ensure that service delivery standards are met.

Enhancing Career Services



Collaboration and Innovation



Discussion



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Project Components & Next Steps

Community College Career Center leads and SDWP:

- ★ Explore key considerations (needs and unique context of each college career centers, similarities and differences between CC And WIOA centers, etc.)
- ★ Explore details of certification and requirements, short and long-term expectations, etc.
- ★ Outline a draft proposal and timeline
- ★ Full committee review and discussion
- ★ Formal Institution-specific exploration



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Recap, Reminders, & Round Table

Action Items

Round Table

Next Meeting is on December 15 at 10am

Partnership and Spring Joint Activities Planning



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Round Table



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