# **Zoom Best Practices**

## Helpful hints to minimize Zoom-Bombing attempts when utilizing Zoom Meetings

With everyone utilizing zoom for remote meetings and instruction, it is becoming increasing important that we utilize the security tools within zoom to mitigate disruptions during online sessions.

The following suggestions will help you to ensure that only your audience can join your session and prevent hijacking of your meeting or class, currently known as *Zoom-Bombing*.

## Some important information on how Zoom works:

Zoom is an app for your phone or computer that can be accessed in a variety of ways, directly by opening the app, through the Zoom or ConferZoom websites, or through the canvas integration. All options are gateways to opening the app on your device (computer, tablet, phone). Once you are in a zoom session, it is much like being on a website, only what is shared by the host is visible to the participants. No other personal data is exchanged in a session.

## Tips to Prevent "Zoom-Bombing" during meeting SCHEDULING:

## Do not schedule sessions using the canvas ConferZoom feature

Schedule sessions through the ConferZoom.org website or the zoom app on your computer to allow for additional security features that are not available when scheduling through the ConferZoom feature in the navigation menu of your canvas course, such as using a password.

## Do not use Personal ID for sessions

Your personal ID stays the same, so if you use this for class sessions anyone with the ID can join you in any of your sessions. Ensure this is toggled off in your account settings on the ConferZoom.org website.

## Use a password for sessions

When you schedule a zoom session via ConferZoom.org (rather than through canvas), one of the options is to require a password. Doing this will prevent someone from randomly guessing your meeting ID and joining your session. This is how most zoom bombers are initially getting access to sessions. You can then provide students a one-click join option by putting the link in your canvas page.

#### Utilize the waiting room

The waiting room allows you to admit students individually or as a group when class begins and prevent individuals from joining later without permission.

## Ensure you have the most recent version of the Zoom app

Stay up to date with the latest version of the Zoom application. You can view which version you have when the app initially opens.



To check for updates, sign to your account and in the upper right corner, click on your profile and select the "Check for Updates"

Zoom						- 0 ×
		Home	Chat	() Meetings	© Contacts	Q. Search
	New Meeting ~	(+) Join			04:31 PM Wednesday, April 1, 2020	John Doe LICENSED somebody@somewhere.com
	19 Schedule	Share screen ~			No upcoming meetings today	reep 2 Check for Updates Switch to Portrait View Switch Account Sign Out

#### Set participants as muted and video off at meeting start

When setting up meetings, select Mute participants upon entry and start with video off.

#### Do not allow removed participates to rejoin

Toggle off the setting that allows participates to rejoin if they are removed by the host. If a disruptive student is removed, they will not be able to rejoin the session.

#### Ensure that you are not allowing remote control during screen sharing

Toggle off the remote control while sharing option to prevent accidently allowing participant's access to hosts screen.

#### Consider using meeting registration (only available if scheduling via ConferZoom.org)

Meeting registration requires attendees to register their name and email address prior to being emailed a link to join the session. This is the only way to require attendees to provide an email address to the host.

#### Recommended settings if scheduling from ConferZoom.org and the Zoom App

Conferzoom.org settings		Zoom App settings		
Registration	⊮ Required	Schedule meeting Uuration: 1 hour   O minute		
Meeting ID	Generate Automatically     O Personal Meeting ID 536-191-6801			
Meeting Password	Require meeting password     105339	Password 2 Require meeting password 005685		
Video	Host 💿 on 🛞 off	Video Host: O On O Off Participants: O On O Off		
	Participant () on () off	Audio Telephone Computer Audio Telephone and Computer Audio		
Audio	Telephone     Computer Audio     Both Dial from United States of America Edit	Calendar  O Outlook  O Google Calendar  O Other Calendar		
Meeting Options	Enable join before host	Advanced Options ~ <pre>C Enable waiting room </pre> Enable join before host		
	Mute participants upon entry	Mute participants on entry     Only authenticated users can join: Sign in to Zoom		
	Enable waiting room	Automatically record meeting     Locally     D In the cloud		
	Only authenticated users can join a	Atternative hosts: Examplejohn@company.competer@school.edu		
	Breakout Room pre-assign     Record the meeting automatically     On the local computer     In the cloud	Schedule		

Zoom App settings

Time Zone: Pacific Time (US and Canada) 🗸

Schedule Cancel

## Tips to reduce disturbances or interruptions during meetings or sessions

#### Manage participants options

Do not allow participants to Unmute or Rename themselves. This menu is accessed by selecting "manage participants" in the zoom app and then selecting "more" at the bottom of the participants window.

### Consider locking the meeting after a certain amount of time

This will prevent individuals joining after meeting is locked. Pro: This prevents individuals from randomly joining late if they discover your session ID after the session begins. Con: participants cannot join the session late or rejoin if they have a technology problem.

Reclaim host

- ✓ Mute Participants on Entry
- Allow Participants to Unmute Themselves
- Allow Participants to Rename Themselves
- Play Enter/Exit Chime
- Put Participants in Waiting Room on Entry
  - Lock Meeting

## Consider turning off the participant screen sharing

The host can turn participant screen sharing off by default in the settings on ConferZoom.org prior to scheduling and/or choose to allow participant sharing during a live session.



## Consider turning off annotations by participants

Annotations allow participants to write on the screen. This feature can be disabled during the session while in screenshare mode.

