

Districtwide Institutional Effectiveness Scorecard

2012/2013

Demographics, Enrollments, Outcomes, and
Satisfaction

SDCCD Office of Institutional Research and Planning

Districtwide Student Characteristics

Fall 2012

Gender	Counts	Percents
Female	39,784	56%
Male	31,702	44%
Unreported	25	0%

Units Attempted*	Counts	Percents
Part-time	30,327	66%
Full-time	15,431	34%

First Generation*	Counts	Percents
First Generation	12,863	28%
Not First Generation	32,838	72%
Unreported	57	0%

Financial Aid*	Counts	Percents
BOG	25,109	55%
Other Aid	12,130	27%
Total Recipients	26,279	57%

Note. Percentages are out of the districtwide headcount, not total recipients.

Day/Eve/Online*	Counts	Percents
Day Only	19,388	42%
Evening Only	7,152	16%
Day/Evening	9,339	20%
Online Only	4,882	11%
On Campus/Online	4,997	11%

*Data exclude Continuing Education.

Note. Cancelled classes are excluded.

Ethnicity	Counts	Percents
African American	5,757	8%
American Indian	309	0%
Asian/Pacific Islander	8,775	12%
Filipino	2,793	4%
Latino	23,650	33%
White	23,646	33%
Other	2,835	4%
Unreported	3,746	5%

Educational Objective*	Counts	Percents
4-Yr College Student	4,773	10%
AA/AS w/out Transfer	2,660	6%
BA/BS after AA/AS	16,446	36%
BA/BS w/out AA/AS	4,901	11%
Basic Skills Improvement	367	1%
Cert/License Maintenance	892	2%
Job/Career Advancement	1,507	3%
Educational Development	961	2%
HS Diploma/GED	216	0%
New Career Preparation	5,024	11%
Non-Credit to Credit	74	0%
Voc Cert/Degree	1,186	3%
Undecided	6,562	14%
Unreported	189	0%

Age	Counts	Percents
Under 18	1,577	2%
18-24	28,038	39%
25-29	10,578	15%
30-39	11,072	15%
40-49	6,774	9%
50 and >	13,467	19%
Unreported	5	0%

Service Area of Residence	Counts	Percents
City College	25,978	36%
Mesa College	16,346	23%
Miramar College	7,202	10%
Outside Service Area	21,985	31%

Enrollment Status*	Counts	Percents
Continuing Student	28,819	63%
Current High School	1,985	4%
First-Time	5,344	12%
First-Time Transfer	4,910	11%
Returning	3,121	7%
Returning Transfer	1,470	3%
Unreported	109	0%

Districtwide Enrollment

Offerings	2010/11	2011/12	2012/13
Subjects	113	113	111
Programs	611	631	664
Courses	1,463	1,478	1,452
Sections	10,444	9,161	9,032

Note 1. Subjects, courses, and sections exclude Continuing Education, cancelled, and tutoring classes.

Note 2. Subjects, courses, and sections exclude honors contract, non-state supported, and apprenticeship classes for all terms except Summer 2011 and Summer 2012.

Waitlisted Seats	2010/11	2011/12	2012/13
Basic Skills	4,894	5,005	4,452
AA/AS	1,516	1,268	1,553
CTE*	11,140	10,479	9,842
Transfer	42,587	40,270	38,501
Overall	49,023	46,562	44,527

Note 1. Waitlisted seat counts are as of opening day.

Note 2. Continuing Education, apprenticeship, honors contract, cancelled, tutoring, non-state supported, and classes with 0 capacity are excluded.

Enrollment Counts	2010/11	2011/12	2012/13
Basic Skills	30,261	27,808	26,725
AA/AS	15,867	13,578	12,496
CTE*	76,159	67,745	62,076
Transfer	254,831	222,979	215,548
Overall	303,110	266,929	255,520
Enrollment Percents	2010/11	2011/12	2012/13
Basic Skills	10%	10%	10%
AA/AS	5%	5%	5%
CTE*	25%	25%	24%
Transfer	84%	84%	84%

Note 1. Data are as of end of term except for Spring 2013, which are based on first census.

Note 2. Continuing Education, cancelled, and tutoring classes are excluded.

Fill Rates	2010/11	2011/12	2012/13
Basic Skills	92%	94%	93%
AA/AS	85%	86%	84%
CTE	88%	89%	87%
Transfer	91%	92%	92%
Overall	91%	92%	92%

Note 1. Data are as of end of term except for Spring 2013, which are based on first census.

Note 2. Apprenticeship, in-service, cancelled, tutoring, and classes with 0 or 1 capacity are excluded. Positive attendance credit capacity is estimated at 79% of the recorded cap for the Spring 2013 fill rate.

Note 3. PHYE 153 is excluded at City and Miramar College if the accounting method is positive attendance credit.

Overall FTES	2010/11	2011/12	2012/13
City/ECC	11,408	9,753	9,876
Mesa	16,078	14,614	14,531
Miramar	7,494	7,129	6,982
College Total	34,981	31,495	31,389
Continuing Education			
Regular	2,051	1,858	1,796
CDCP	6,828	6,115	6,007
Total	8,879	7,973	7,803
Total			
F-Factor	219	248	219
District Total	44,079	39,717	39,411

Note. FTES is projected for 2012/13.

Credit FTES	2010/11	2011/12	2012/13
Basic Skills	3,445	3,162	3,006
AA/AS	2,182	2,070	2,028
Transfer	28,785	25,557	24,915
CTE*	9,415	8,833	8,336
Overall	34,412	30,789	29,949

Note 1. FTES is partial for Spring 2013.

Note 2. Non-residents, non-state supported, tutoring, and cancelled classes are excluded.

*CTE is excluded from the overall totals.

Districtwide Student Outcomes

Retention*	2009/10	2010/11	2011/12	3-Year Average
Basic Skills	86%	85%	86%	85%
AA/AS	87%	86%	86%	86%
CTE	87%	87%	85%	86%
Transfer	84%	85%	84%	84%
Overall	85%	85%	84%	85%

Note. Tutoring and cancelled classes are excluded.

Annual Persistence*	Fall 09- Fall 10	Fall 10- Fall 11	Fall 11- Fall 12	3-Year Average
Overall	52%	53%	57%	54%

Note 1. Persistence rates are of first-time to college students that persist from fall to spring to fall at City, Mesa, or Miramar College. This is consistent with the 2013 ARCC persistence parameters.

Note 2. Tutoring, cancelled, SDSU, UCSD, and Miramar in-service classes are excluded.

Transfer *	2004/05- 2009/10	2005/06- 2010/11	2006/07- 2011/12
	Transfer Rate	53%	51%
Prepared Rate	57%	56%	55%
	2009/10	2010/11	2011/12
Volume	3,197	3,701	2,702

Note. The cohorts consist of first-time students who complete six units in three years and attempt any English or math course. The transfer rate includes students who transferred to a four-year university within six years. The transfer prepared rate includes transfer students and transfer prepared students (i.e., students who successfully completed 60 UC/CSU transferrable units with a GPA=>2.0 and who did not transfer or obtain an associate's degree). This is consistent with the 2013 ARCC transfer parameters.

*Data exclude Continuing Education.

Successful Course Completion*	2009/10	2010/11	2011/12	3-Year Average
Basic Skills	58%	57%	60%	58%
AA/AS	73%	68%	69%	70%
CTE	74%	72%	73%	73%
Transfer	69%	68%	69%	68%
Overall	68%	67%	68%	68%

Note. Tutoring, non-credit, and cancelled classes are excluded.

Awards Conferred	2009/10	2010/11	2011/12
AA/AS Degree	2,081	2,182	2,367
Certificate - 60+ Units	11	4	16
Certificate - 30-59 Units	681	574	620
Certificate - 29 or Fewer Units	540	524	558
Overall for Colleges	3,313	3,284	3,561
CE Certificate of Completion	942	1,113	1,408
GED Certificate	184	148	101
High School Diploma	137	111	92
Overall for Continuing Education	1,263	1,372	1,601

Note. In 2011/12, reporting procedures for CE certificates of completion were revised.

Districtwide Satisfaction

Student Satisfaction Survey*	2009	2012
Overall satisfaction with instruction	80%	80%
Overall sense of belonging on campus	52%	52%
Overall satisfaction with college experience	75%	77%

Source: 2009 & 2012 Student Satisfaction Surveys

Employee Perception Survey*	2009	2012
Overall satisfaction with instruction	80%	80%
Overall satisfaction with teaching/learning resources	75%	66%
Overall satisfaction with quality of services	51%	55%

Source: 2009 & 2012 Employee Perception Surveys

Note 1. Overall satisfaction with resources that facilitate and enhance teaching and learning included satisfaction with the overall quality in the following areas based on employee experiences: Office of Instruction, Departmental Teaching Resources, Staffing Resources, Library Resources, Duplicating/Reprographics, Technical Support, and Audio-Visual Support.

Note 2. Overall satisfaction with services included satisfaction with the overall quality in the following areas based on employee experiences: Bookstore, Physical Facilities, Technology Resources, Science Labs, Career Technical Labs, Computer Labs, Parking, Classrooms, Assigned Working Space/Office Space, Cafeteria, and Business Services/Fiscal Resources.

Student Point of Service Survey	2009
Admissions Office (City)	92%
Admissions Office (Mesa)	96%
Counseling (Mesa)	89%
Counseling (Miramar)	92%
DSPS (Continuing Education)	93%
EOPS (City)	84%
Library/LRC (Mesa)	89%
Library/LRC (Miramar)	87%
Student Accounting (City)	93%
Student Health Services (City)	94%
Transfer Center (City)	95%
Transfer Center (Miramar)	94%
Tutoring (City)	93%
Tutoring (Mesa)	95%
Veterans Affairs (Mesa)	90%
Overall satisfaction with services	92%

Source: 2009 Point of Service Survey

Note 1. Departments that participated in the survey and met a minimum percentage of completed surveys are included. However, caution should be exercised when interpreting the results of any departments since results reflect the opinions of those students who took the survey and may not reflect the opinions of the general population.

Note 2. Overall, satisfaction included students who received services at Admissions, Cal WORKS, Counseling, DSPS, EOPS, Financial Aid, Mesa and Miramar Library/LRCs, New Horizons, Student Accounting, Student Health Services, Transfer Center, TRIO, Tutoring, and/or Veterans Affairs offices and who answered the survey question: Overall, I am satisfied with the services I received.

* Data exclude Continuing Education.