

Districtwide Institutional Effectiveness Scorecard

2013/2014

Demographics, Enrollments, Outcomes, and
Satisfaction

SDCCD Office of Institutional Research and Planning

Districtwide Student Characteristics

Fall 2013

Gender	Counts	Percents
Female	38,823	55%
Male	31,798	45%
Unreported	15	0%

Units Attempted*	Counts	Percents
Part-time	29,581	65%
Full-time	16,039	35%

First Generation*	Counts	Percents
First Generation	13,179	29%
Not First Generation	32,399	71%
Unreported	42	0%

Financial Aid*	Counts	Percents
BOG	26,452	58%
Other Aid	12,203	27%
Total Recipients	27,480	60%

Note. Percentages are out of the districtwide headcount, not total recipients.

Day/Eve/Online*	Counts	Percents
Day Only	19,793	43%
Evening Only	6,912	15%
Day/Evening	9,060	20%
Online Only	4,709	10%
On Campus/Online	5,146	11%

Ethnicity	Counts	Percents
African American	5,689	8%
American Indian	273	0%
Asian/Pacific Islander	8,578	12%
Filipino	2,757	4%
Latino	24,547	35%
White	22,418	32%
Other	2,861	4%
Unreported	3,513	5%

Educational Objective*	Counts	Percents
4-Yr College Student	4,526	10%
AA/AS w/out Transfer	2,802	6%
BA/BS after AA/AS	16,767	37%
BA/BS w/out AA/AS	4,970	11%
Basic Skills Improvement	360	1%
Cert/License Maintenance	899	2%
Job/Career Advancement	1,610	4%
Educational Development	823	2%
HS Diploma/GED	173	0%
New Career Preparation	4,903	11%
Non-Credit to Credit	49	0%
Voc Cert/Degree	1,189	3%
Undecided	6,359	14%
Unreported	190	0%

*Data exclude Continuing Education.

Note. Cancelled classes are excluded.

Age	Counts	Percents
Under 18	1,340	2%
18-24	27,872	39%
25-29	10,596	15%
30-39	11,096	16%
40-49	6,709	9%
50 and >	13,019	18%
Unreported	4	0%

Service Area of Residence	Counts	Percents
City College	25,337	36%
Mesa College	15,710	22%
Miramar College	7,127	10%
Outside Service Area	22,462	32%

Enrollment Status*	Counts	Percents
Continuing Student	28,792	63%
Current High School	1,714	4%
First-Time	5,345	12%
First-Time Transfer	4,885	11%
Returning	3,383	7%
Returning Transfer	1,407	3%
Unreported	94	0%

Districtwide Enrollment

Offerings	2011/12	2012/13	2013/14
Subjects	113	111	113
Programs	631	664	662
Courses	1,478	1,453	1,545
Sections	9,161	8,997	9,631

Note 1. Subjects, courses, and sections exclude Continuing Education, cancelled, and tutoring classes.
 Note 2. Subjects, courses, and sections exclude honors contract, non-state supported, and apprenticeship classes for all terms except Summer 2012 and Summer 2013.

Waitlisted Seats	Fall 11	Fall 12	Fall 13
Basic Skills	2,709	2,610	2,392
AA/AS	757	913	876
CTE	5,410	4,907	3,961
Transfer	21,783	20,921	17,151
Overall*	25,252	24,450	20,419

Waitlisted Seats	Spr 12	Spr 13	Spr 14
Basic Skills	2,296	1,842	1,613
AA/AS	511	645	413
CTE	5,071	4,935	3,395
Transfer	18,495	17,612	13,618
Overall*	21,318	20,114	15,648

Note 1. Waitlisted seat counts are as of opening day.
 Note 2. Continuing Education, apprenticeship, honors contract, cancelled, tutoring, non-state supported, and classes with 0 capacity are excluded.

Enrollment Counts	2011/12	2012/13	2013/14
Basic Skills	27,806	26,877	25,755
AA/AS	13,578	13,459	13,601
CTE	67,743	63,493	62,495
Transfer	222,974	215,338	212,713
Overall*	266,922	256,951	253,137

Enrollment Percents	2011/12	2012/13	2013/14
Basic Skills	10%	10%	10%
AA/AS	5%	5%	5%
CTE	25%	25%	25%
Transfer	84%	84%	84%

Note 1. Data are as of end of term except for Spring 2014, which are based on first census.
 Note 2. Continuing Education, cancelled, and tutoring classes are excluded.

Fill Rates	2011/12	2012/13	2013/14
Basic Skills	94%	92%	89%
AA/AS	86%	86%	87%
CTE	89%	88%	84%
Transfer	92%	92%	87%
Overall	92%	92%	87%

Note 1. Data are as of end of term except for Spring 2014, which are based on first census.
 Note 2. Apprenticeship, in-service, cancelled, tutoring, and classes with 0 or 1 capacity are excluded. Positive attendance credit capacity is estimated at 79% of the recorded cap for the Spring 2014 fill rate.
 Note 3. PHYE 153 is excluded at City and Miramar College where the accounting method is positive attendance credit.

Overall FTES	2011/12	2012/13	2013/14
City/ECC	9,753	9,655	10,573
Mesa	14,614	14,534	15,429
Miramar	7,129	7,027	7,629
Total	31,495	31,215	33,632

Continuing Education	2011/12	2012/13	2013/14
Regular	1,858	1,796	1,896
CDCP	6,115	6,007	6,289
Total	7,973	7,803	8,185

Total	2011/12	2012/13	2013/14
F-Factor	248	242	219
District Total	39,717	39,363	42,036

Note. 2013/14 includes projected FTES for Spring 2014.

Credit FTES	2011/12	2012/13	2013/14
Basic Skills	3,170	3,022	2,957
AA/AS	2,070	2,223	2,063
Transfer	25,585	25,297	24,334
CTE	8,833	8,849	7,684
Overall*	30,825	30,542	29,354

Note 1. FTES is partial for Spring 2014.
 Note 2. Non-residents, non-state supported, tutoring, and cancelled classes are excluded.

*CTE is excluded from the overall totals due to overlapping categories.

Districtwide Student Outcomes

Retention*	2010/11	2011/12	2012/13	3-Year Average
Basic Skills	85%	86%	88%	86%
AA/AS	86%	86%	87%	86%
CTE	87%	85%	86%	86%
Transfer	85%	84%	86%	85%
Overall	85%	84%	86%	85%

Note. Tutoring and cancelled classes are excluded.

Annual Persistence*	Fall 10- Fall 11	Fall 11- Fall 12	Fall 12- Fall 13	3-Year Average
Overall	53%	57%	59%	56%

Note 1. Persistence rates are of first-time to college students that persist from fall to spring to fall at City, Mesa, or Miramar College.

Note 2. Tutoring, cancelled, SDSU, UCSD, and Miramar in-service classes are excluded.

Transfer *	2005/06- 2010/11	2006/07- 2011/12	2007/08- 2012/13
Transfer Rate	54%	54%	52%
Prepared Rate	59%	58%	57%
	2010/11	2011/12	2012/13
Volume	4,261	3,311	3,434

Note. Transfer volume are students who transferred within six semesters last enrolled, and who completed 12+ transferrable units within six years prior to transferring. Transfer rate are first-time students who completed six units within three years and attempted any English or math course. Combined rate are transfer students plus students who successfully completed 60 UC/CSU transferrable units with a GPA=>2.0 but who did not transfer.

Successful Course Completion*	2010/11	2011/12	2012/13	3-Year Average
Basic Skills	57%	60%	63%	60%
AA/AS	68%	69%	70%	69%
CTE	72%	73%	74%	73%
Transfer	68%	69%	71%	69%
Overall	67%	68%	70%	68%

Note. Tutoring, non-credit, and cancelled classes are excluded.

Awards Conferred	2010/11	2011/12	2012/13
AA/AS Degree	2,182	2,370	2,219
Certificate - 60+ Units	4	16	4
Certificate - 30-59 Units	574	623	612
Certificate - 29 or Fewer Units	524	558	527
Overall for Colleges	3,284	3,567	3,362
CE Certificate of Completion	1,113	3,028	3,606
GED Certificate	148	109	79
High School Diploma	111	93	119
Overall for Continuing Education	1,372	3,230	3,804

Note. In 2011/12, reporting procedures for CE certificates of completion were revised.

*Data exclude Continuing Education.

Districtwide Satisfaction

Student Satisfaction Survey*	2009	2012
Overall satisfaction with instruction	80%	80%
Overall sense of belonging on campus	52%	52%
Overall satisfaction with college experience	75%	77%

Source: 2009 & 2012 Student Satisfaction Surveys

Employee Perception Survey*	2009	2012
Overall satisfaction with instruction	80%	80%
Overall satisfaction with teaching/learning resources	75%	66%
Overall satisfaction with quality of services	51%	55%

Source: 2009 & 2012 Employee Perception Surveys

Note 1. Overall satisfaction with resources that facilitate and enhance teaching and learning included satisfaction with the overall quality in the following areas based on employee experiences: Office of Instruction, Departmental Teaching Resources, Staffing Resources, Library Resources, Duplicating/Reprographics, Technical Support, and Audio-Visual Support.

Note 2. Overall satisfaction with services included satisfaction with the overall quality in the following areas based on employee experiences: Bookstore, Physical Facilities, Technology Resources, Science Labs, Career Technical Labs, Computer Labs, Parking, Classrooms, Assigned Working Space/Office Space, Cafeteria, and Business Services/Fiscal Resources.

**Data exclude Continuing Education.*

Student Point of Service Survey	2009
Admissions Office (City)	92%
Admissions Office (Mesa)	96%
Counseling (Mesa)	89%
Counseling (Miramar)	92%
DSPS (Continuing Education)	93%
EOPS (City)	84%
Library/LRC (Mesa)	89%
Library/LRC (Miramar)	87%
Student Accounting (City)	93%
Student Health Services (City)	94%
Transfer Center (City)	95%
Transfer Center (Miramar)	94%
Tutoring (City)	93%
Tutoring (Mesa)	95%
Veterans Affairs (Mesa)	90%
Overall satisfaction with services	92%

Source: 2009 Point of Service Survey

Note 1. Departments that participated in the survey and met a minimum percentage of completed surveys are included.

However, caution should be exercised when interpreting the results of any departments since results reflect the opinions of those students who took the survey and may not reflect the opinions of the general population.

Note 2. Overall, satisfaction included students who received services at Admissions, Cal WORKS, Counseling, DSPS, EOPS, Financial Aid, Mesa and Miramar Library/LRCs, New Horizons, Student Accounting, Student Health Services, Transfer Center, TRIO, Tutoring, and/or Veterans Affairs offices and who answered the survey question: Overall, I am satisfied with the services I received.