

Success and Retention Rates of Online Students

2010/11 to 2014/15

Prepared by:
Office of Institutional Research and Planning
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Operational Definitions

Online Classes

More than 50% of class instruction is delivered online.

Hybrid Classes

Less than 50% of class instruction is delivered online.

On-Campus Classes

More than 50% of class instruction is delivered on-campus.

Academic Year

Intersession and summer terms are excluded from the academic year.

Success Rates

The percentage of students who complete a course with a grade of A, B, C, or P out of total official census enrollments. Tutoring, non-credit, and cancelled classes are excluded.

Retention Rates

The percentage of students who complete a course with a grade of A, B, C, D, F, P, NP, I or RD out of total official census enrollments. Tutoring and cancelled classes are excluded.

All Colleges

Figure 1. All Colleges Success Rates by Course Modality

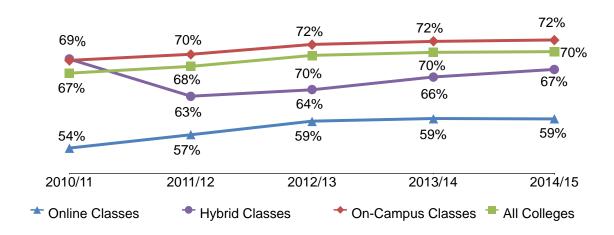


Figure 2. All Colleges Retention Rates by Course Modality

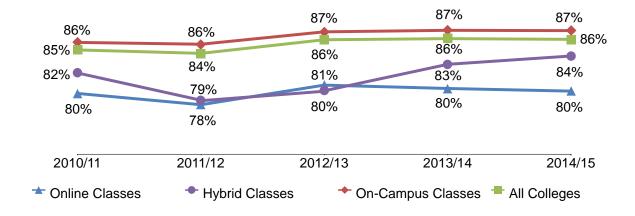


Figure 3. All Colleges Online Success Rates by Gender

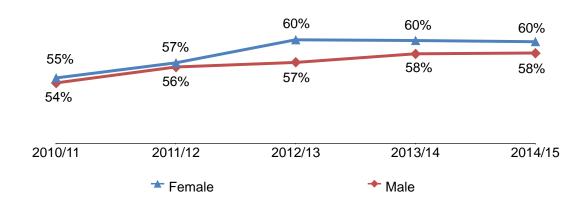
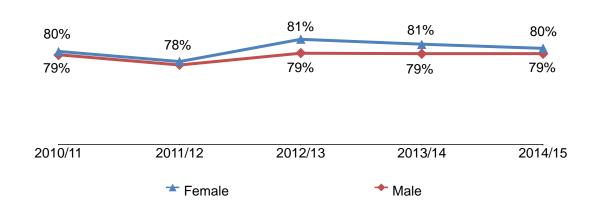


Figure 4. All Colleges Online Retention Rates by Gender



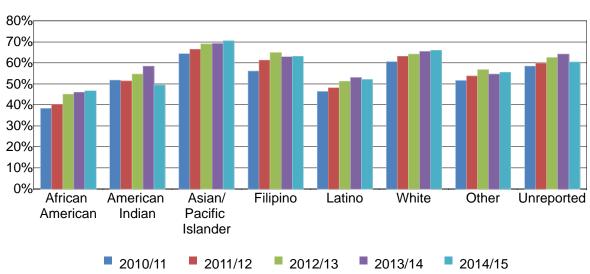


Figure 5. All Colleges Online Success Rates by Ethnicity



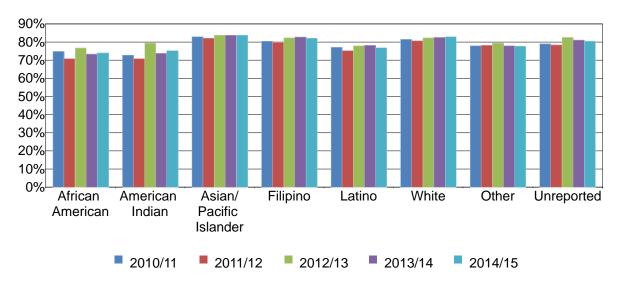


Table 1. All Colleges Success Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 54% | 57% | 59% | 59% | 59% | 5% | 58% |
| Hybrid Classes | 69% | 63% | 64% | 66% | 67% | -2% | 66% |
| On-Campus Classes | 69% | 70% | 72% | 72% | 72% | 3% | 71% |
| Average | 67% | 68% | 70% | 70% | 70% | 3% | 69% |

Table 2. All Colleges Retention Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 80% | 78% | 81% | 80% | 80% | 0% | 80% |
| Hybrid Classes | 82% | 79% | 80% | 83% | 84% | 2% | 82% |
| On-Campus Classes | 86% | 86% | 87% | 87% | 87% | 1% | 87% |
| Average | 85% | 84% | 86% | 86% | 86% | 1% | 86% |

Table 3. All Colleges Online Success Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 55% | 57% | 60% | 60% | 60% | 5% | 58% |
| Male | 54% | 56% | 57% | 58% | 58% | 4% | 57% |
| Unreported | 0% | 75% | 75% | 83% | | | |
| Average | 54% | 57% | 59% | 59% | 59% | 5% | 58% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 4. All Colleges Online Retention Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 80% | 78% | 81% | 81% | 80% | 0% | 80% |
| Male | 79% | 78% | 79% | 79% | 79% | 0% | 79% |
| Unreported | 0% | 75% | 75% | 100% | | | |
| Average | 80% | 78% | 81% | 80% | 80% | 0% | 80% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 5. All Colleges Online Success Rates by Ethnicity

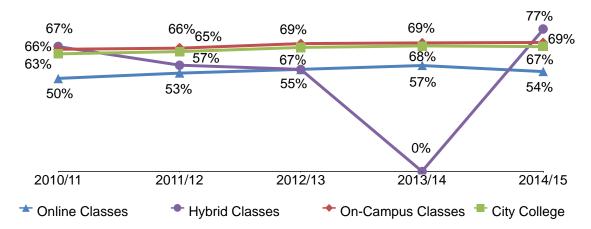
| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|--------------------------|------------------------|
| African American | 38% | 40% | 45% | 46% | 47% | 9% | 43% |
| American Indian | 52% | 51% | 55% | 58% | 49% | -3% | 53% |
| Asian/Pacific Islander | 64% | 66% | 69% | 69% | 70% | 6% | 68% |
| Filipino | 56% | 61% | 65% | 63% | 63% | 7% | 61% |
| Latino | 46% | 48% | 51% | 53% | 52% | 6% | 50% |
| White | 61% | 63% | 64% | 65% | 66% | 5% | 64% |
| Other | 52% | 54% | 57% | 55% | 55% | 3% | 55% |
| Unreported | 58% | 60% | 63% | 64% | 60% | 2% | 60% |
| Average | 54% | 57% | 59% | 59% | 59% | 5% | 58% |

Table 6. All Colleges Online Retention Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|--------------------------|------------------------|
| African American | 75% | 71% | 77% | 73% | 74% | -1% | 74% |
| American Indian | 73% | 71% | 80% | 74% | 75% | 2% | 74% |
| Asian/Pacific Islander | 83% | 82% | 84% | 84% | 84% | 1% | 83% |
| Filipino | 81% | 80% | 82% | 83% | 82% | 1% | 81% |
| Latino | 77% | 75% | 78% | 78% | 77% | 0% | 77% |
| White | 82% | 81% | 82% | 83% | 83% | 1% | 82% |
| Other | 78% | 78% | 79% | 78% | 78% | 0% | 78% |
| Unreported | 79% | 78% | 83% | 81% | 81% | 2% | 80% |
| Average | 80% | 78% | 81% | 80% | 80% | 0% | 80% |

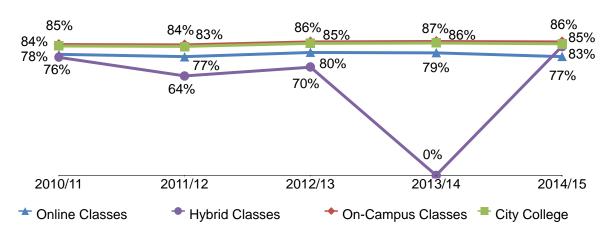
City College/ECC

Figure 7. City College/ECC Success Rates by Course Modality



Note. 'Hybrid' student counts are below 25 in some/all years.

Figure 8. City College/ECC Retention Rates by Course Modality



Note. 'Hybrid' student counts are below 25 in some/all years.

Figure 9. City College/ECC Online Success Rates by Gender

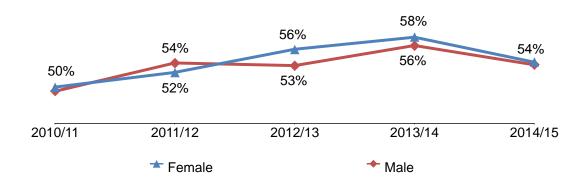
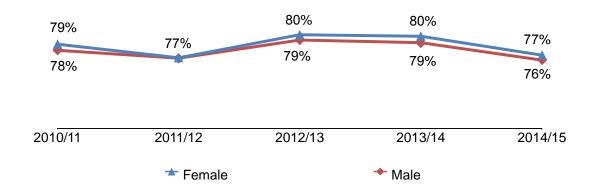


Figure 10. City College/ECC Online Retention Rates by Gender



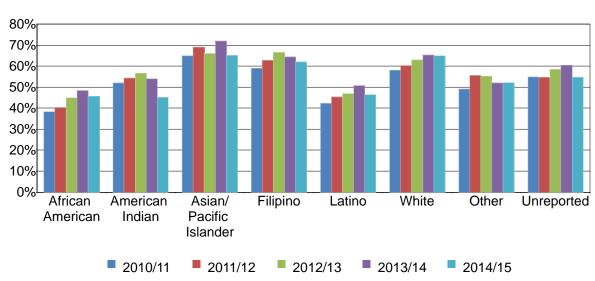


Figure 11. City College/ECC Online Success Rates by Ethnicity



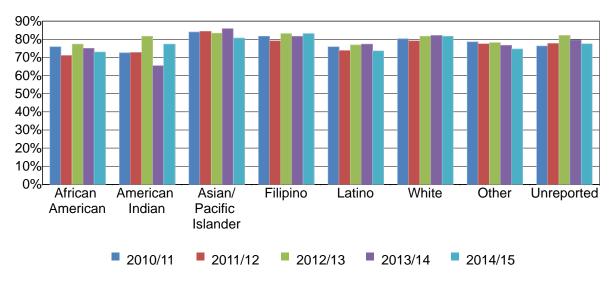


Table 7. City College/ECC Success Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 50% | 53% | 55% | 57% | 54% | 4% | 54% |
| Hybrid Classes | 67% | 57% | 55% | | 77% | 10% | |
| On-Campus Classes | 66% | 66% | 69% | 69% | 69% | 3% | 68% |
| Average | 63% | 65% | 67% | 68% | 67% | 4% | 66% |

Note. 'Hybrid' student counts are below 25 in some/all years.

Table 8. City College/ECC Retention Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|---------------------|
| Online Classes | 78% | 77% | 80% | 79% | 77% | -1% | 78% |
| Hybrid Classes | 76% | 64% | 70% | | 83% | 7% | |
| On-Campus Classes | 85% | 84% | 86% | 87% | 86% | 1% | 86% |
| Average | 84% | 83% | 85% | 86% | 85% | 1% | 85% |

Table 9. City College/ECC Online Success Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 50% | 52% | 56% | 58% | 54% | 4% | 54% |
| Male | 50% | 54% | 53% | 56% | 54% | 4% | 53% |
| Unreported | | 0% | 100% | 67% | | | |
| Average | 50% | 53% | 55% | 57% | 54% | 4% | 54% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 10. City College/ECC Online Retention Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 79% | 77% | 80% | 80% | 77% | -2% | 78% |
| Male | 78% | 77% | 79% | 79% | 76% | -2% | 78% |
| Unreported | | 0% | 100% | 100% | | | |
| Average | 78% | 77% | 80% | 79% | 77% | -1% | 78% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 11. City College/ECC Online Success Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 38% | 40% | 45% | 48% | 46% | 8% | 43% |
| American Indian | 52% | 54% | 57% | 54% | 45% | -7% | 53% |
| Asian/Pacific Islander | 65% | 69% | 66% | 72% | 65% | 0% | 67% |
| Filipino | 59% | 63% | 67% | 64% | 62% | 3% | 63% |
| Latino | 42% | 45% | 47% | 51% | 46% | 4% | 46% |
| White | 58% | 60% | 63% | 65% | 65% | 7% | 62% |
| Other | 49% | 56% | 55% | 52% | 52% | 3% | 53% |
| Unreported | 55% | 55% | 58% | 60% | 55% | 0% | 56% |
| Average | 50% | 53% | 55% | 57% | 54% | 4% | 54% |

Table 12. City College/ECC Online Retention Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 76% | 71% | 77% | 75% | 73% | -3% | 74% |
| American Indian | 73% | 73% | 82% | 65% | 77% | 4% | 74% |
| Asian/Pacific Islander | 84% | 84% | 83% | 86% | 81% | -3% | 84% |
| Filipino | 82% | 79% | 83% | 82% | 83% | 1% | 82% |
| Latino | 76% | 74% | 77% | 77% | 74% | -2% | 75% |
| White | 80% | 79% | 82% | 82% | 82% | 2% | 81% |
| Other | 79% | 77% | 78% | 77% | 75% | -4% | 77% |
| Unreported | 76% | 78% | 82% | 80% | 78% | 2% | 78% |
| Average | 78% | 77% | 80% | 79% | 77% | -1% | 78% |

Mesa College

Figure 13. Mesa College Success Rates by Course Modality

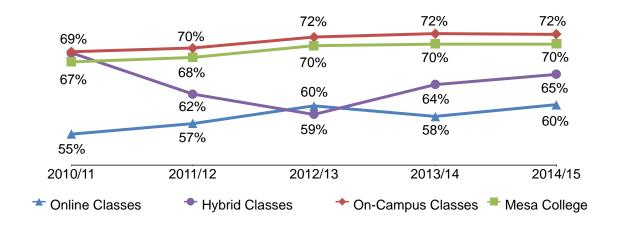


Figure 14. Mesa College Retention Rates by Course Modality

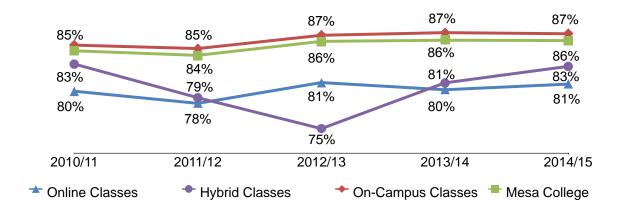


Figure 15. Mesa College Online Success Rates by Gender

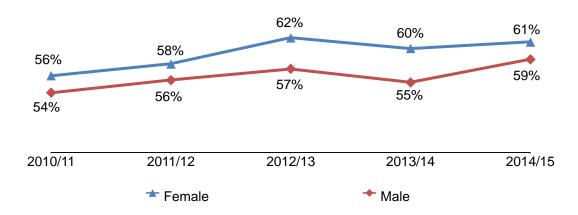
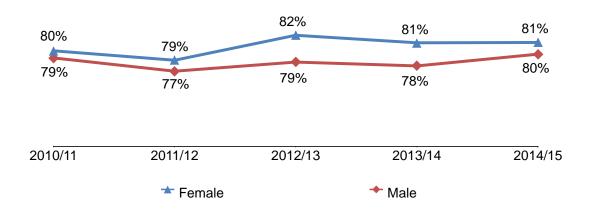


Figure 16. Mesa College Online Retention Rates by Gender



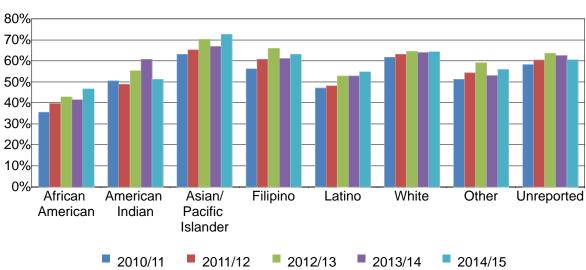
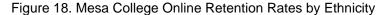


Figure 17. Mesa College Online Success Rates by Ethnicity



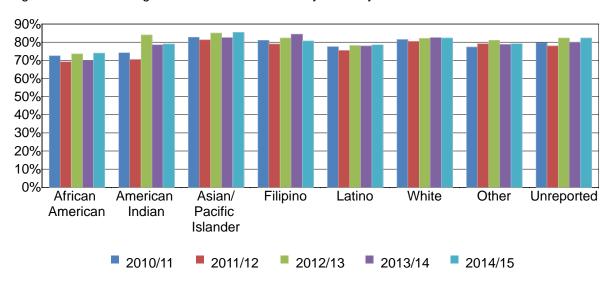


Table 13. Mesa College Success Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 55% | 57% | 60% | 58% | 60% | 5% | 58% |
| Hybrid Classes | 69% | 62% | 59% | 64% | 65% | -4% | 63% |
| On-Campus Classes | 69% | 70% | 72% | 72% | 72% | 3% | 71% |
| Average | 67% | 68% | 70% | 70% | 70% | 3% | 69% |

Table 14. Mesa College Retention Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 80% | 78% | 81% | 80% | 81% | 1% | 80% |
| Hybrid Classes | 83% | 79% | 75% | 81% | 83% | 0% | 79% |
| On-Campus Classes | 85% | 85% | 87% | 87% | 87% | 2% | 86% |
| Average | 85% | 84% | 86% | 86% | 86% | 1% | 85% |

Table 15. Mesa College Online Success Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 56% | 58% | 62% | 60% | 61% | 5% | 59% |
| Male | 54% | 56% | 57% | 55% | 59% | 5% | 56% |
| Unreported | | 100% | 100% | 100% | | | |
| Average | 55% | 57% | 60% | 58% | 60% | 5% | 58% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 16. Mesa College Online Retention Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 80% | 79% | 82% | 81% | 81% | 1% | 81% |
| Male | 79% | 77% | 79% | 78% | 80% | 1% | 79% |
| Unreported | | 100% | 100% | 100% | | | |
| Average | 80% | 78% | 81% | 80% | 81% | 1% | 80% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 17. Mesa College Online Success Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 36% | 40% | 43% | 42% | 47% | 11% | 41% |
| American Indian | 51% | 49% | 55% | 61% | 51% | 0% | 53% |
| Asian/Pacific Islander | 63% | 65% | 70% | 67% | 73% | 10% | 67% |
| Filipino | 56% | 61% | 66% | 61% | 63% | 7% | 61% |
| Latino | 47% | 48% | 53% | 53% | 55% | 8% | 51% |
| White | 62% | 63% | 64% | 64% | 64% | 2% | 63% |
| Other | 51% | 54% | 59% | 53% | 56% | 5% | 55% |
| Unreported | 58% | 60% | 64% | 62% | 60% | 2% | 61% |
| Average | 55% | 57% | 60% | 58% | 60% | 5% | 58% |

Table 18. Mesa College Online Retention Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 72% | 69% | 74% | 70% | 74% | 2% | 72% |
| American Indian | 74% | 70% | 84% | 79% | 79% | 5% | 76% |
| Asian/Pacific Islander | 83% | 81% | 85% | 82% | 86% | 3% | 83% |
| Filipino | 81% | 79% | 82% | 84% | 81% | 0% | 81% |
| Latino | 78% | 76% | 78% | 78% | 79% | 1% | 78% |
| White | 82% | 81% | 82% | 82% | 82% | 0% | 82% |
| Other | 77% | 79% | 81% | 79% | 79% | 2% | 79% |
| Unreported | 80% | 78% | 82% | 80% | 82% | 2% | 80% |
| Average | 80% | 78% | 81% | 80% | 81% | 1% | 80% |

Miramar College

Figure 19. Miramar College Success Rates by Course Modality

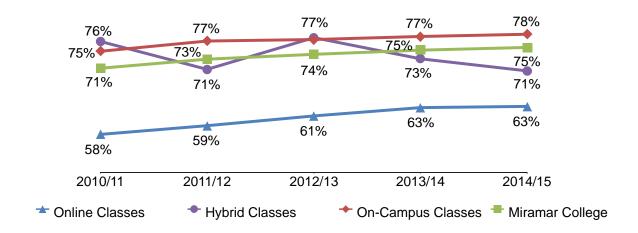


Figure 20. Miramar College Retention Rates by Course Modality

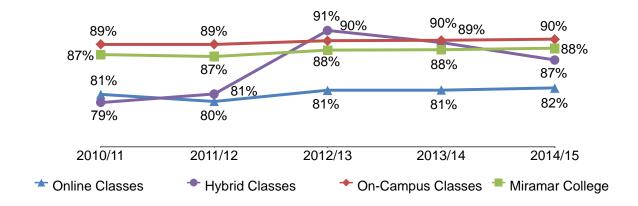


Figure 21. MIramar College Online Success Rates by Gender

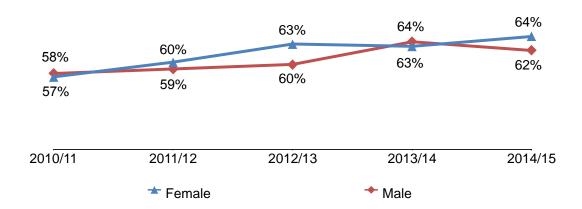
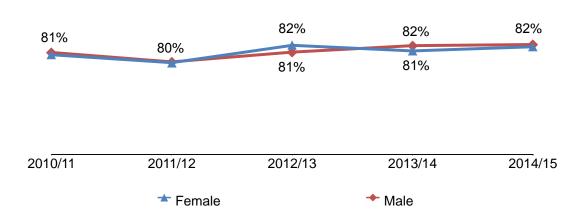


Figure 22. Miramar College Online Retention Rates by Gender



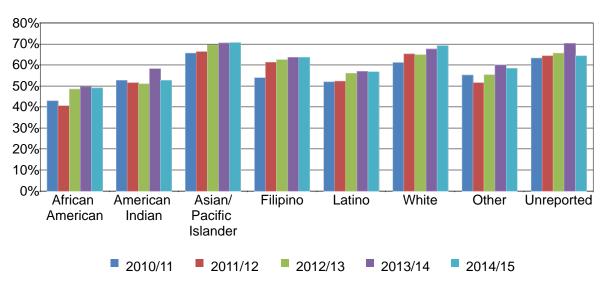
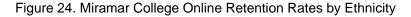


Figure 23. Miramar College Online Success Rates by Ethnicity



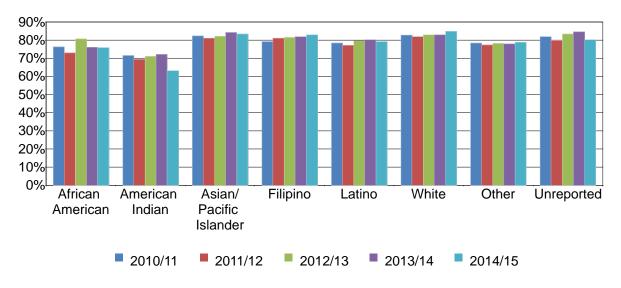


Table 19. Miramar College Success Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 58% | 59% | 61% | 63% | 63% | 5% | 61% |
| Hybrid Classes | 76% | 71% | 77% | 73% | 71% | -5% | 74% |
| On-Campus Classes | 75% | 77% | 77% | 77% | 78% | 3% | 77% |
| Average | 71% | 73% | 74% | 75% | 75% | 4% | 74% |

Table 20. Miramar College Retention Rates by Course Modality

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|-------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Online Classes | 81% | 80% | 81% | 81% | 82% | 1% | 81% |
| Hybrid Classes | 79% | 81% | 91% | 89% | 87% | 8% | 88% |
| On-Campus Classes | 89% | 89% | 90% | 90% | 90% | 1% | 90% |
| Average | 87% | 87% | 88% | 88% | 88% | 1% | 88% |

Table 21. Miramar College Online Success Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 57% | 60% | 63% | 63% | 64% | 7% | 61% |
| Male | 58% | 59% | 60% | 64% | 62% | 4% | 60% |
| Unreported | 0% | 100% | 0% | 100% | | | |
| Average | 58% | 59% | 61% | 63% | 63% | 5% | 61% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 22. Miramar College Online Retention Rates by Gender

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| Female | 81% | 80% | 82% | 81% | 82% | 1% | 81% |
| Male | 81% | 80% | 81% | 82% | 82% | 1% | 81% |
| Unreported | 0% | 100% | 0% | 100% | | | |
| Average | 81% | 80% | 81% | 81% | 82% | 1% | 81% |

Note. 'Unreported' student counts are below 25 in some/all years.

Table 23. Miramar College Online Success Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 43% | 41% | 49% | 50% | 49% | 6% | 46% |
| American Indian | 53% | 52% | 51% | 58% | 53% | 0% | 53% |
| Asian/Pacific Islander | 66% | 66% | 70% | 70% | 71% | 5% | 68% |
| Filipino | 54% | 61% | 63% | 64% | 64% | 10% | 61% |
| Latino | 52% | 52% | 56% | 57% | 57% | 5% | 55% |
| White | 61% | 65% | 65% | 68% | 69% | 8% | 65% |
| Other | 55% | 51% | 55% | 60% | 58% | 3% | 56% |
| Unreported | 63% | 64% | 66% | 70% | 64% | 1% | 65% |
| Average | 58% | 59% | 61% | 63% | 63% | 5% | 61% |

Note. 'American Indian' student counts are below 25 in some/all years.

Table 24. Miramar College Online Retention Rates by Ethnicity

| | 2010/11 | 2011/12 | 2012/13 | 2013/14 | 2014/15 | % Difference 10/11-14/15 | Average 10/11-14/15 |
|------------------------|---------|---------|---------|---------|---------|-----------------------------|------------------------|
| African American | 76% | 73% | 81% | 76% | 76% | 0% | 76% |
| American Indian | 72% | 69% | 71% | 72% | 63% | -9% | 70% |
| Asian/Pacific Islander | 82% | 81% | 82% | 84% | 83% | 1% | 83% |
| Filipino | 79% | 81% | 82% | 82% | 83% | 4% | 81% |
| Latino | 78% | 77% | 80% | 80% | 79% | 1% | 79% |
| White | 83% | 82% | 83% | 83% | 85% | 2% | 83% |
| Other | 78% | 77% | 78% | 78% | 79% | 1% | 78% |
| Unreported | 82% | 80% | 83% | 85% | 80% | -2% | 82% |
| Average | 81% | 80% | 81% | 81% | 82% | 1% | 81% |

Note. 'American Indian' student counts are below 25 in some/all years.